

Conservative Kidney Management

Patient Experience Award

Congratulations to everyone involved in the provincial Conservative Kidney Management (CKM) project which was recently announced as one of four winners of the 2018 Patient Experience Awards by the Health Quality Council of Alberta (HQCA). The award is to recognize and celebrate initiatives that improve the patient experience in accessing and receiving healthcare services.

Applications spanned all corners of the province and came from a wide variety of care settings. They reflected the diverse healthcare needs of Albertans, and many initiatives specifically considered how to improve the patient, resident, client and family experience for vulnerable populations.

You can [read about the recipients here](#).

As part of this award, the winners receive funding to participate in a patient experience, quality, or patient safety education event. They will also have the opportunity to share more about their program through a public webcast on **June 1, 2018 at 12 p.m. MDT**. [Details regarding the webcast will be posted to the HQCA website here](#).



Time to Celebrate!

So much has been achieved since the Conservative Kidney Management project began three years ago in April 2015. The project was established to develop, implement and evaluate a clinical pathway in Northern and Central Alberta nephrology clinics, in collaboration with stakeholders throughout the province including healthcare practitioners across the continuum of care, patients, and families.

Many significant milestones have been achieved and we want to celebrate and thank every person who has helped to make this initiative so successful! In 3 years, together we have:

- ✓ **Hosted 2 Provincial World Cafés** to gather stakeholder input that informed the clinical pathway
- ✓ **Developed and implemented an online, [interactive clinical pathway](#)** for patients and healthcare practitioners.
- ✓ Hosted **multiple education workshops** and **3 Innovation Collaborative workshops** to implement and measure improvements in the 4 northern Alberta Renal Clinics
- ✓ Developed and implemented an online [Patient Decision Aid tool](#)
- ✓ Made significant clinical and process **improvements across every dimension of quality**
- ✓ Received the **2017 Great Teams, Great Care Award**
- ✓ Received the **2018 HQCA Patient Experience Award**

Phase II: Primary Care

We are very excited to announce the expansion of the pathway into primary care. Recently, Dr. Sara Davison, her [Research Team](#), and collaborators from Primary Care were awarded a 3 ½ year CIHR grant to implement the [CKM pathway](#) to other parts of the province in primary care. This grant also includes funding to enhance the pathway, and lead the development of a national CKM toolkit in collaboration with other provinces.

Phase III: Chronic Diseases

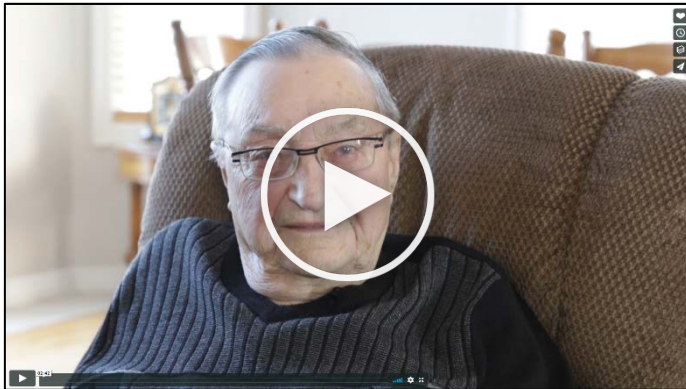
In addition to expanding the CKM pathway to primary care, we placed first in a [national research competition](#) to develop a business proposal that could expand the CKM pathway to other chronic diseases. The team is working closely with multiple Strategic Clinical Networks and the Primary Care Integration Network. If successful, up to \$4.8M in funding will be granted to expand the clinical pathway beyond conservative kidney management.



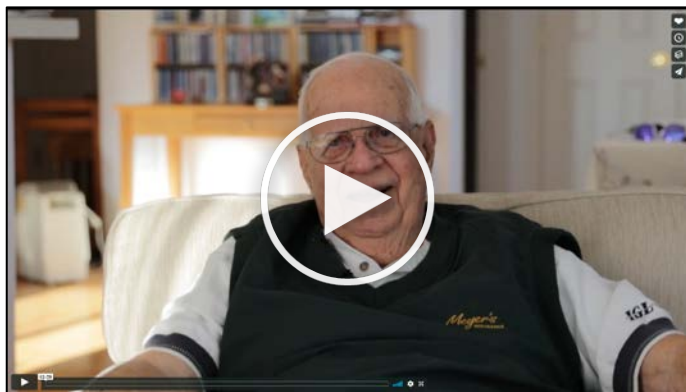
Portraits of Kidney Disease

CKM is dedicated to helping patients to live well with chronic kidney disease. We had the opportunity to work with a Film Studies Master's Student, Clare Gibson, to create patient and family videos that highlight our patients as they share their feedback about their decisions and CKM care. Click on the links below to listen to these stories:

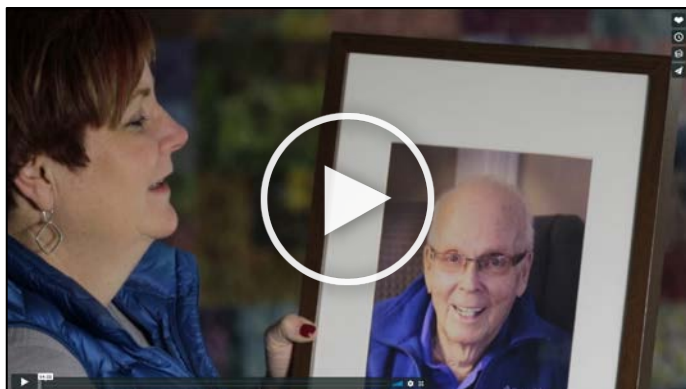
- **Rosaire's Story (3 min)**



- **Peter's Story (4 min)**



- **The Story of Jack Wallace (5 min)**



Farewell & Welcome!

We are sad to say **goodbye to Vanessa Steinke and Kristen Jennings** who have been so key to the success of the Phase I of the CKM project. They are grateful to have worked with such an incredible team of dedicated staff and patients on the CKM project!



As the CKM Pathway expands in scope, we are also excited to introduce our **new Project Manager, Kirby Scott** who comes with a wealth of experience from Alberta Innovates.

Please join us in welcoming her to our team!

Updates to the Pathway

In February 2018, the pathway was updated to include the following new Clinical Guidelines:

- Edema
- Constipation
- Sodium Statement updated to include Fluids

Do you have suggestions to improve the pathway or education materials? Please send an email with your to CKM.Pathway@ahs.ca. We would love to hear from you!

Links



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